

BUP Survey: Quality Assurance (QA) at BUP Participating Universities

Responses Received	Participation Rate
22	25.2%

Survey main findings

- This survey was not as extensively completed. Finding the dedicated person/team responsible for working with QA was difficult.
- Engagement with the European standards on QA is good and most of the responses showed a correct implementation of these.
- QA staff are feeling appreciated and making positive changes: less error in teaching, better visibility of education, professionalisation of leadership, better student feedback.
- There are some negatives: staff backlash and resistance.



'Integration of equality and internationalization'



'Most people want progress in quality, but not everybody'

Areas to work on/Proposals

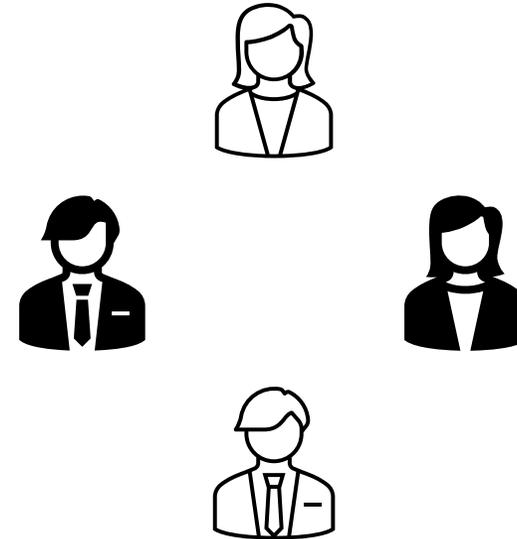
- Better integrating Education for Sustainable Development (ESD) and QA.
- This is currently mixed. Amongst BUP universities, some integrate ESD, whilst others do not.
- Our responses show that this is demanded.
- HEI's have a role to play in promoting ESD. Sustainability is paramount and QA links strongly with better incorporation of ESD and sustainable practices.
- How can the BUP work on this? A toolkit? Develop materials for staff? A seminar series?



'We are particularly interested in the activities undertaken in the field of education for sustainable development'

Areas to work on/Proposals

- Issues with staff.
- These can be **positive**- better motivation, fewer errors, more chances to contribute.
- and **negative**- more pressure, resistance, unaware of QA standards, negative responses to changes being made.
- Achieving a united team/staff is worth it but QA is everyone's responsibility. This is a common challenge.
- A good practice database? The BUP could develop one. Would be a catch all solution.



Conclusions

- QA is key across our region. It is a rising aspect that is warranting attention.
- There are no doubt many more viewpoints about QA across the BUP. Our response rate was fairly small.
- This is a new topic for us at the BUP and perhaps for many of you too. What are your opinions? Let us know at the General Assembly.